



SPARE PARTS STANDARD SALE CONDITIONS

- The sales of RHOSS spare parts are carried out in accordance with RHOSS Spare Parts Terms and Conditions set out here.
- Insofar as this does not conflict with RHOSS Spare Parts Terms and Conditions of Sale, the RHOSS General Terms and Conditions of Sale shall also apply.
- Spare parts sale offers will expire after 30 days;
- The availability of spare parts in stock, are actual at the moment of issue of the sale offers. RHOSS is not responsible for any lack of stock due to the delay between the issuing of the sale offer and the receiving of the purchase order;
- The warranty period for spare parts is 12 months from the date of invoice even if spare parts have not been used for any reason;
- All prices include STANDARD RHOSS packaging, except when explicitly stated;
- All order confirmations shall be checked and any difference with the relevant purchase order must be reported to this e-mail address spareservice@rhoss.it or this fax number 0432 911 518 within 1 working day from the date of the order confirmation. Any change to an order confirmation received within the specified time limit may result nonetheless in postponement of delivery date;
- Any change or cancellation of a purchase order can be sent to RHOSS within 1 working day from the issue of the order confirmation and only in writing. After this term, in case of purchase order change or cancellation, RHOSS will have the RIGHT TO ask for liquidate damages up to 25% of the total value of the items cancelled/changed and all possible management costs;
- The delivery date on our order confirmation is meant as date of delivery of goods at Codroipo (UD) premises; delivery date is always not the of the essence and is not binding; any delay in delivery will not trigger any right to terminate or cancel or modify the purchase order, nor to ask any compensation for damages.
- Unless provided in writing all delivery shall be FCA conditions in Codroipo (Incoterms 2010).
- Any other term and condition contained in purchase order or in Purchaser general conditions of purchase that has not been expressly accepted in writing must be considered null and void.